



Quality Policy of SUBMER

At SUBMER, our primary focus is Customer satisfaction. We aim to ensure that our customers' requirements and needs are met in the best possible way. To achieve this, we follow a process-based management approach and constantly strive to enhance our operations, following the Plan-Do-Check-Act (PDCA) cycle.

Our Quality Policy aligns with the vision of our company and provides guidance for setting our quality objectives. We commit to communicating it, ensuring its understanding, and application at all levels of the organization so that everyone is aligned with our mission.

To achieve maximum customer satisfaction, our management system concentrates on meeting their specific requirements, as well as applicable legal and regulatory requirements. We also emphasize efficiency and defect prevention while seeking improvement opportunities and reducing internal rejections.

SUBMER's leadership is dedicated to spearheading these efforts and fulfilling the following objectives:

Customer satisfaction and care.

Understanding our customers' expectations and fulfilling their requirements.

Continuously improving our quality management system.

Ensuring maximum quality in all our products and services with the aim of zero defects.

Daniel Pope Palacín, Co-founder & board member, Managing Director

Pol Valls Soler, Co-founder & board member, Managing Director

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